THE TITAN EQUITY Refund policy

At THE TITAN EQUITY, we are committed to transparency and satisfaction for all our traders. This refund policy is designed to give you confidence when participating in our proprietary trading firm.

Refund Fees

No refund offered because we allowed using High Frequency Trading (HFT) in evaluation phase.

We strive to deliver a superior trading experience. If you have any questions about our refund policy or other services, please reach out to our support team at support@titanequity.com.

Refund Eligibility Post-Purchase

After evaluation credentials have been emailed and a purchase has been made, refunds are not permissible. All sales are considered final.

Policy Agreement

By purchasing an evaluation from THE TITAN EQUITY, you consent to adhere to this Refund Policy and our Evaluation Terms and Conditions. If you do not agree with this policy, please refrain from making a purchase. For further inquiries, contact us at support@titanequity.com.

Policy on Chargebacks

You agree to avoid initiating any chargeback requests before contacting THE TITAN EQUITY directly. Should a chargeback occur, we reserve the right to suspend your accounts and recoup any payments made to you, including legal costs.

Policy Updates

We reserve the right to modify this Refund Policy at any time. By engaging with THE TITAN EQUITY, you agree to comply with the terms of this policy. For any questions or concerns, please contact our Customer Support team.